



# MEMBER PORTAL: Elevate Member Communication



## MISSION

Our mission is to simplify benefits administration for public pension systems by providing essential software; trusted services; and friendly, knowledgeable support – all delivered reliably, swiftly, and affordably.



## VISION

Our vision is to empower public pension excellence by providing essential, trusted, and affordable benefits administration software and services to all small and mid-sized public pension systems in the United States. Through partnership, we will help pension funds turn challenges into solutions and enhance the financial wellness of their membership.

# FUNCTIONALITY



• MEMBER PROFILE



• BENEFICIARY INFORMATION



• ACTIVE EMPLOYEE WAGE & CONTRIBUTION HISTORY



• BENEFIT ESTIMATOR



• ACCESS IMPORTANT FUND DOCUMENTS & FORMS



• HISTORICAL PAYROLL INFORMATION INCLUDING NOTICE OF DEPOSITS



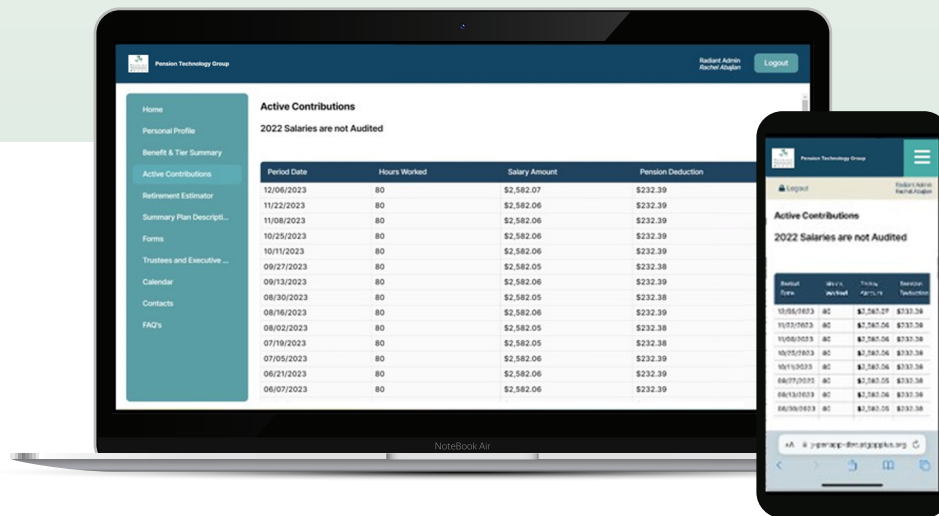
• ACCESS KEY FUND CONTACT INFORMATION



• NEWSLETTER FUNCTIONALITY TO KEEP MEMBERS INFORMED



• FREQUENTLY ASKED QUESTIONS



## WHY CHOOSE PTG MEMBER PORTAL?

- **Enhanced Accessibility:** Empower members with instant access to critical info anytime, anywhere (mobile, tablet or PC), thus reducing phone calls and enhancing member satisfaction.
- **Efficient Member Services:** One-stop solution for member services, which streamlines administrative processes and reduces support costs.
- **Secure Access Control:** Ensure safety with secure login, promoting trust among members and safeguarding sensitive information.
- **Streamlined Communication:** Send important updates and provide helpful resources directly to your membership.
- **Paperless Transactions:** Digitize processes, reduce environmental impact, and cut support costs with digital transactions.
- **Personalized Member Experience:** Tailor content based on preferences for a personalized and relevant experience.

Contact [sales@ptg-usa.com](mailto:sales@ptg-usa.com) for a personalized demo.